

Audits, Inspections and Reports***Table of Contents***

I.	AUDITS AND INSPECTIONS.....	1.3.I-1
	A. General	1.3.I-1
	1. Government Right to Inspect	1.3.I-1
	2. Inspections Conducted at TMA or the Contractor's Facility	1.3.I-1
	3. Contractor's Responsibilities	1.3.I-1
	4. Records Retention Requirement	1.3.I-1
	5. Proprietary Rights	1.3.I-1
	6. TMA Rights to Specify Manner of Delivery.....	1.3.I-1
	B. Contract Performance Reviews	1.3.I-2
	C. Renegotiation Audits.....	1.3.I-2
II.	REPORTS	1.3.II-1
	A. General	1.3.II-1
	B. Special Reports	1.3.II-1
III.	TRICARE CONTRACTOR MONTHLY WORKLOAD REPORT INSTRUCTIONS.....	1.3.III-1
	A. Information Requirement	1.3.III-1
	B. Instructions for Preparation	1.3.III-1
	1. Section A: Claims	1.3.III-1
	2. Section B: Adjustment Claims	1.3.III-2
	3. Section C: Remarks.....	1.3.III-3
	4. Section D: Inquiries.....	1.3.III-3
	5. Section E: Remarks	1.3.III-5
	6. Section F: Expedited Preadmission/Preprocedure Reconsiderations (Expedited Appeal Cases)	1.3.III-5
	7. Section G: Nonexpedited <i>Medical Necessity</i> Reconsiderations.....	1.3.III-6
	8. <i>Section H: Nonexpedited Factual Determinations</i>	1.3.III-7
	9. Section I: Grievances (TMA Form 742 only)	1.3.III-8
IV.	TRICARE CONTRACTOR MONTHLY CYCLE TIME/AGING REPORT INSTRUCTIONS	1.3.IV-1
	A. Information Requirement	1.3.IV-1
	B. Instructions For Preparation	1.3.IV-1
	1. Section A: Claims and Adjustment Claims.....	1.3.IV-1
	2. Section B: Correspondence.....	1.3.IV-2
	3. Section C: Expedited Preadmission/Preprocedure Reconsiderations (Expedited Appeals).....	1.3.IV-3
	4. Section D: Nonexpedited <i>Medical Necessity</i> Reconsiderations (including Factual Determinations).....	1.3.IV-3
	5. <i>Section E: Nonexpedited Factual Determinations</i>	1.3.IV-3
	6. Section F: Grievances (TMA Form 744)	1.3.IV-3
	C. Weekly Reports to TMA.....	1.3.IV-4
	1. Enrollment and Claims Processing Statistics Report.....	1.3.IV-4
	2. Claims Aging Report by Status/Location	1.3.IV-4

Table of Contents

<i>Addendum A</i>	<i>Figures</i>	1.3.A-1
Figure 1-3-A-1	TRICARE Contractor Monthly Workload Report - Network, TMA Form No. 742	1.3.A-1
Figure 1-3-A-2	TRICARE Contractor Monthly Workload Report - Non-Network, TMA Form No. 743	1.3.A-4
Figure 1-3-A-3	TRICARE Contractor Monthly Cycle Time/Aging Report - Network, TMA Form 744	1.3.A-7
Figure 1-3-A-4	TRICARE Contractor Monthly Cycle Time/Aging Report - Non-Network, TMA Form 745	1.3.A-9